



Outward Leadership

VIRTUAL WORKSHOP PLUS LEADERSHIP COACHING

OVERVIEW

Leaders of high-performing teams must create accountable, adaptable, self-driven, and collaborative teams. The risk of moving too slowly when agility is imperative is perilously high. The Outward Leadership virtual workshop is a 3-day program designed to significantly and quickly advance a leader's ability to develop high-performing teams by applying the outward mindset.

Outward Leadership equips leaders with a suite of 38 practical tools to ensure that they and their employees are working with an outward mindset. So that leaders can quickly reference and apply the tools, they are grouped into five categories and listed in a Workplace Situations Index containing 30 common situations faced by leaders and their teams.

RESULTS AND OUTCOMES

Participants are equipped to use all 38 outward mindset leadership tools and leave the workshop with a specific plan for driving critical change within their organizations and teams.

PROGRAM FORMAT

This program is delivered via videoconferencing technology with an Arbinger master facilitator leading remote participants. Key concepts are taught through discussion and application. The course is punctuated by videos, small-group breakout exercises, polling, chat, and discussing real-life application of the tools. This course is highly interactive and was developed following best practices in virtual adult education.

MATERIALS

Leaders receive the Outward Leadership handbook. This resource equips leaders with all the tools required to drive

- **Tool Categories**
- Accountability Tools
- Collaboration Tools
- Conflict and Relationship Tools
- Supervision Tools

Workplace Situations

- Selecting a New Hire
- Orienting a New Team Member
- Groups Not Collaborating Well
- Groups in Conflict
- Poor Alignment
- Low Morale or Engagement
- Team Members are Complaining
- People Not Giving Their Best
- A Challenging Goal to Achieve
- Struggling with Someone
- Improving Communication
- Someone is Not Doing Enough
- Someone is Trying to Do Everything
- Coaching a Team Member
- Deciding Who to Promote
- Feeling Bugged Down by Process or Procedures
- Dealing with a Heavy Workload
- Customer Unhappy with Products/ Services
- Difficult Manager
- Difficult Employee
- Lagging Below Targets
- Meeting About Contentious Issues
- Quality Issues
- Shift-to-Shift Handoff
- Lack of Buy-In
- Making a Key Business Decision
- Implementing a New Process
- Breaking Down Silos
- Dealing with Turnover
- Letting Someone Go

CONTACT:

training@kfas.org.kw